

## Appendix

### Young Person's Feedback

How much has our service helped you?

	1 – Didn't Help				5 – Helped a Lot
SCALE	1	2	3	4	5
Responses			(2)	(8)	(19)

Reasons it was easy to get to appointments ...

- 'Mark came to Invent'
- 'Appointments were at home'
- 'Arandeep sent me text messages and called me before appointments'
- 'I was picked up from home or around the community'
- 'Most of them were near my house at KF'
- 'YOT came up to my house'
- 'They helped me where it was'

What helped you the most ...

- Reparation – coaching young people
- 'Heather has been amazing with the support she has given me as a parent, sometimes I thought I wasn't doing enough but reassurance she's given me has been lovely, she helped me in situations that were tough and sometimes been my voice, she has really supported me and I'll never forget it'
- Grounded workshop – 'I can use these tips when at home on how to calm down – don't be influenced by friends saying no'
- 'Learning about cannabis use and other drugs, having someone to talk to, being supported in many aspects of my life'
- 'Speaking about how to control my anger'
- 'Knife crime and victim work – changing my point of view'
- 'Talking to Mark, Caroline, and Andrew Betts. Enjoyed carers group and also enjoyed doing my reparation at the New Parks Hub'
- 'Thinking about consequences more – no longer carrying knives'
- 'Taught me a lesson'
- 'Reparation as was active – walks and talks with CJ made me understand it all and what to do better'
- 'Victims, changing point of view and how to no get angry – painting at Kingfisher'
- 'Girls group – meeting the other girls'
- 'Talking to someone who didn't judge me, who helped and supported me fairly and respected me'
- 'Stop getting into trouble
- 'How I was treated and spoken to'
- 'Speaking to the CYPJS gave me a wake-up call'
- 'Groupwork: RJ workshop and murder mystery – meeting 1:1 with Arandeep'
- 'Speaking about how to control my anger'

What problems did the prevention team help you with? ...

- Safety planning – self-harm
- Getting involved in positive activities – focus, workshop
- Getting settled in Leicester
- Managing my anger
- Thinking about my actions
- Staying calm
- Stop me getting into trouble
- Helped me see things better
- Victims
- Changing Point of View
- Learning how to deal with situations
- Not to carry knives
- Hanging around with wrong friends
- Anger
- Exploring risky behaviour
- Group Work
- Victims, Reparation, Consequences, and peers
- Having reasonable solutions for every problem
- Anger, Calming Down, Consequences and Friendships
- Anger and relationship with Mum
- ‘My child hasn’t self-harmed and although he doesn’t go on time, he is now attending school’.

What you didn’t enjoy/ what didn’t help so much

- The time change of my appointments
- Having too many appointments
- It was long
- Attending Reparation and getting back home
- Ashok disclosing confidential information
- Waiting every week for appointments
- Don’t feel I’ve seen much of anyone
- Would have liked more group sessions and getting to know the other people more
- Cleaning as a reparation

Overall Experience with the Prevention Team (1 - Disappointing 5 – Exceptional)

1	2	3	4	5
		2	7	7

On a scale of 1-10, rate how confident you feel in keeping away from crime and ASB

1	2	3	4	5	6	7	8	9	10
				1			5	3	5